



BERMUDA

MOTOR CAR (RIDESHARING) REGULATIONS 2026

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SCHEDULE

FARE FOR RIDESHARING SERVICE

MOTOR CAR (RIDESHARING) REGULATIONS 2026

The Minister responsible for transport, in exercise of the power conferred by sections 37 and 102 of the Motor Car Act 1951 makes the following Regulations:

Citation

1 These Regulations may be cited as the Motor Car (Ridesharing) Regulations 2026.

Interpretation

2 In these Regulations—

“Act” means the Motor Car Act 1951;

“electronic payment” means payment via a digital platform provided by a despatching service to facilitate a cashless payment for a ridesharing service;

“electronic receipt” means a receipt sent by a despatching service to a passenger, via email or text message, after an electronic payment is received;

“fare” means the cost of a ridesharing service under regulation 3;

“passenger” means a person who uses a digital network or other system approved by the Board to request transportation and subsequently enters the public service vehicle provided for that request;

“potential passenger” means a person who uses a digital network or other system approved by the Board to request transportation who has not yet entered the public service vehicle provided for that request;

“removable decal” means a design or logo printed on special paper, issued by the Board, for display on a ridesharing vehicle.

Fare for a ridesharing service

3 (1) A ridesharing operator may charge a fare for a ridesharing service which shall be a computation of the rates specified in the Schedule in relation to—

(a) the distance travelled;

(b) luggage transported;

(c) surcharges that apply on a specified day or time.

(2) A despatching service may charge each passenger a despatching service fee, for each ridesharing service.

(3) A ridesharing operator shall not charge a fare in excess of a fare displayed under regulation 4 except where he—

(a) transports additional luggage;

(b) at the request of a passenger makes an additional journey or stop.

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Despatching service to display fare

4 A despatching service shall make provision for its digital network to allow a potential passenger to receive an estimate of a fare and surcharge prior to that potential passenger's submission of a request for a ridesharing service.

Payment for a ridesharing service

5 (1) A passenger shall make an electronic payment to the despatching service for a ridesharing service.

(2) A despatching service shall, in displaying a fare under regulation 4, state that payment for a ridesharing service must be an electronic payment.

(3) A ridesharing operator or despatching service shall not solicit or accept cash payments from passengers.

(4) A passenger who fails to pay for a ridesharing service on the completion of such service commits an offence.

(5) A despatching service shall be responsible for remitting payment to the ridesharing operator for each ridesharing service, less any deductions for a despatching service fee under regulation 3(2), within the period as agreed between the despatching service and the ridesharing operator.

Receipt after payment for a ridesharing service

6 Within 24 hours after the completion of a ridesharing service a despatching service shall transmit an electronic receipt to the passenger, on behalf of the ridesharing operator, in relation to the ridesharing service stating—

- (a) the origin and destination;
- (b) the distance travelled;
- (c) the time taken to complete the journey; and
- (d) the fare and surcharges paid.

Special ridesharing service requests

7 A despatching service shall, through its digital network, allow a potential passenger to make a special request in relation to a ridesharing vehicle, including that the vehicle—

- (a) is wheelchair accessible;
- (b) has additional luggage space.

Display of ridesharing operator's information

8 Where a potential passenger submits a request for a ridesharing service and a ridesharing operator accepts that request, the despatching service shall immediately display to the potential passenger, through its digital network—

- (a) a picture of the ridesharing operator;

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- (b) a mobile contact number for the ridesharing operator;
- (c) the licence plate number of the ridesharing vehicle;
- (d) the make and colour of the ridesharing vehicle; and
- (e) the estimated time of arrival of the ridesharing vehicle.

Issue of licence plate number, removable decal and public service vehicle badge

9 (1) Where the Board grants a ridesharing permit under section 35D(2)(a) of the Act, the Department shall issue to the ridesharing permit holder—

- (a) a licence plate number;
- (b) a removable decal; and
- (c) a public service vehicle badge.

(2) The Department shall determine the form and style of—

- (a) a licence plate number; and
- (b) a removable decal,

under paragraph (1).

Display of licence plate, removable decal and public service vehicle badge

10 A ridesharing permit holder or ridesharing operator shall, in a location specified by the Department, affix to the ridesharing vehicle—

- (a) the licence plate bearing the number issued under regulation 9(1)(a);
- (b) the removable decal issued under regulation 9(1)(b); and
- (c) his public service vehicle badge issued under the Act,

while connected to a digital network and providing a ridesharing service.

Ridesharing service operating dates and hours

11 (1) A ridesharing operator may provide a ridesharing service—

- (a) between the 1st day of April and the 30th day of September of each year, at all times;
- (b) between the 1st day of October of each year and the 31st day of March of the following year—
 - (i) on Mondays through Fridays from 10:00pm until 6:00am;
 - (ii) on Saturdays, Sundays and public holidays at all times.

(2) A despatching service shall comply with paragraph (1) to the extent that, at a date or time not specified under paragraph (1)—

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- (a) a ridesharing operator shall not be allowed to connect to its digital network;
 - (b) a person shall not be allowed to request a ridesharing service using a digital network.
- (3) The Minister may, by order published in the Official Gazette, vary the dates and times that a ridesharing operator is allowed to provide a ridesharing service.
- (4) An order made under paragraph (3) shall be subject to the negative resolution procedure.

Maximum number of passengers

- 12 (1) A ridesharing operator, while providing a ridesharing service, shall—
- (a) carry a maximum of four passengers;
 - (b) carry no more than one passenger in the front passenger seat.
- (2) For the purposes of this regulation, a child in arms shall not be counted as a passenger, and two children under the age of five years old shall count as one passenger.

Conduct and dress code of a ridesharing operator

- 13 (1) A ridesharing operator, while providing a ridesharing service, shall comply with the Code of Practice for Ridesharing Operators and Ridesharing Permit Holders.
- (2) A ridesharing operator while providing a ridesharing service shall not—
- (a) accept a request for a ridesharing service from a potential passenger;
 - (b) take a passenger anywhere against his will;
 - (c) harass a passenger;
 - (d) take a route contrary to a route provided by the digital network;
 - (e) drive under the influence of alcohol or other substances that may impair judgement;
 - (f) drive while drowsy or unwell;
 - (g) solicit a passenger for private driving jobs;
 - (h) discriminate against a passenger based on race, gender or physical ability;
 - (i) have other persons in the ridesharing vehicle;
 - (j) play loud or offensive music;
 - (k) smoke or vape;
 - (l) use a mobile phone for purposes other than navigation, except in the case of an emergency.

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Limitation on the number of hours worked

14 (1) A ridesharing operator shall not use a digital network or provide ridesharing services—

- (a) for a continuous period exceeding five hours; or
- (b) in any period of 24 hours, commencing two hours after midnight, for a period exceeding ten hours.

(2) A period of time spent operating a ridesharing vehicle shall be deemed to be a continuous period unless separated by an interval of not less than 30 minutes.

(3) Notwithstanding paragraph (1), it shall be a defence where a ridesharing operator proves that a contravention was due to unavoidable delay in the completion of any ridesharing service arising out of circumstances which he could not reasonably foresee.

Cancellation of a ridesharing service in certain circumstances

15 A ridesharing operator may decline to provide a ridesharing service on arrival at a pick up location or end a ridesharing service in progress, and require the passenger to immediately disembark, as the case may be, where the ridesharing operator—

- (a) waits for a period longer than five minutes;
- (b) is asked to transport more passengers than indicated in a request for a ridesharing service;
- (c) feels unsafe or fearful of harm;
- (d) reasonably believes that a passenger may cause harm or damage to another passenger or to the ridesharing vehicle.

Items left by passengers

16 (1) A ridesharing operator shall on the termination of each ridesharing service as far as practicable search the ridesharing vehicle for any property left by a passenger.

(2) A passenger who finds property left in a ridesharing vehicle shall immediately hand the property, in the state in which he finds it, to the ridesharing operator.

(3) A ridesharing operator upon discovering or receiving property left by a passenger in the ridesharing vehicle shall within a reasonable time—

- (a) facilitate the return of the property to the passenger; or
- (b) where the passenger leaving the property cannot be determined, deliver that property to the police officer in charge of a police station in the vicinity where the passenger's ridesharing service terminated.

Ridesharing permit holder to provide records to despatching service

17 A ridesharing permit holder shall, without delay, provide to a despatching service—

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- (a) a ridesharing permit granted; and
- (b) the motor car insurance coverage in respect of the ridesharing vehicle.

Report to the Board by ridesharing operator

18 A ridesharing operator shall, as soon as practicable after the occurrence, report to the Board—

- (a) any changes in ability to be a ridesharing operator;
- (b) a charge related to a traffic offence;
- (c) the suspension of his driver's licence;
- (d) the suspension of his motor car licence;
- (e) a conviction of any criminal offence.

Complaints to the Board

19 (1) A person may make a report to the Board in relation to a ridesharing operator.

(2) Notwithstanding paragraph (1) a despatching service in receipt of a report from a person in relation to a ridesharing operator shall immediately, in writing, notify the Board.

- (3) The Board on receipt of a complaint under this regulation may—
- (a) conduct an investigation into the matter; and
 - (b) suspend or revoke a ridesharing permit.

Confidentiality

20 Neither a despatching service nor a ridesharing operator shall disclose any personally identifiable information, in relation to a passenger, to another person.

Ridesharing vehicle insurance requirements

21 (1) A ridesharing permit holder shall procure and maintain fully comprehensive motor car insurance coverage which recognizes the person as a ridesharing operator, or otherwise uses a motor car to transport passengers for compensation.

(2) The insurance coverage requirements under paragraph (1) may be satisfied by motor car insurance coverage maintained by a ridesharing permit holder or ridesharing operator or a combination of both.

(3) A ridesharing permit holder shall immediately inform the Board of any changes to the motor car insurance coverage in respect of a ridesharing vehicle.

- (4) Nothing in this regulation shall be construed as to—
- (a) require an insurance company that issues motor car insurance policies to issue policies that provide coverage under this regulation; or

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- (b) prevent an insurance company from providing motor car insurance coverage in respect of a ridesharing vehicle by way of excess coverage or endorsement.

General penalty

22 A person who contravenes any provision of these Regulations commits an offence and is liable on summary conviction to a fine not exceeding \$10,000.

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SCHEDULE

(regulation 3)

FARE FOR RIDESHARING SERVICE

RATE 1 - MILEAGE CHARGE

Initial Charge	\$5.95
For each subsequent one-fifth of a mile or part thereof (up to 4 passengers)	\$0.65

RATE 2- SURCHARGE

Applies between 10:00 PM and 6:00 AM and at all times on public holidays 25% of the total charge payable under Rate 1 For each ridesharing service (up to 4 passengers) Luggage (per piece)	\$1.00
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Made this 26th day of March 2026

Minister of Tourism and Transport, Culture and Sport

[Operative Date: 26 March 2026]