



BERMUDA

MOTOR TAXI (TAXI DESPATCHING SERVICE) AMENDMENT REGULATIONS 2026

BR 21 / 2026

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The Minister responsible for transport, in exercise of the power conferred by section 37A of the Motor Car Act 1951, makes the following Regulations:

Citation

1 These Regulations, which amend the Motor Taxi (Taxi Despatching Service) Regulations 1987 ("the principal Regulations"), may be cited as the Motor Taxi (Taxi Despatching Service) Amendment Regulations 2026.

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Amends regulation 1

2 Regulation 1 of the principal Regulations is amended by deleting the words “Motor Taxi (Taxi Despatching Service) Regulations 1987 and shall come into operation on the 1st day of November 1987” and substituting “Motor Car (Despatching Service) Regulations 1987”.

Amends regulation 2

3 Regulation 2 of the principal Regulations is amended in the definition of “approved equipment” by deleting the words “under the Motor Car (Taxi Despatching Service) (Approved Equipment) Order 2008” and substituting “specified in an Order made pursuant to section 37A(1C) of the Act”.

Amends regulation 3

4 Regulation 3 of the principal Regulations is amended by deleting the words “taxi despatching service” and substituting “despatching service”.

Revokes and replaces regulation 4

5 The principal Regulations are amended by revoking regulation 4 and replacing with the following—

“Conditions for grant of permit

4 The Board may grant a permit to operate a despatching service where satisfied that—

- (a) the applicant—
 - (i) has a minimum of 50 public service vehicles registered;
 - (ii) possesses the approved equipment and a digital network; and
- (b) each motor taxi registered with the applicant is outfitted with the approved equipment.”.

Revokes and replaces regulation 5

6 The principal Regulations are amended by revoking regulation 5 and replacing with the following—

“Conditions for operating a despatching service

5 (1) A despatching service shall be kept open for business each day, 24 hours a day.

(2) Where a despatching service uses a digital network in its operations, that despatching service shall—

- (a) enable the digital network 24 hours a day;
- (b) make provision for the digital network to—
 - (i) log the time of each request for transportation received;

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- (ii) first transmit each request for transportation to operators of motor taxis;
 - (iii) after 1 minute from the time of transmission under paragraph (ii), transmit a request for transportation to ridesharing operators;
- (c) sufficiently manage the digital network, in relation to each public service vehicle to—
 - (i) track the location of a public service vehicle while transporting passengers;
 - (ii) track the mobile device of a person operating a public service vehicle where that mobile device is used for—
 - (A) navigation;
 - (B) communicating with the digital network;
 - (C) communicating with passengers;
- (d) through its digital network—
 - (i) allow for the rating of a person operating a public service vehicle;
 - (ii) collect information related to demand for transportation and response times by public service vehicle operators;
 - (iii) facilitate payments for transportation.”.

Inserts regulations 5A-5D

7 The principal Regulations are amended by inserting after regulation 5 the following—

“Maintenance of records by despatching service

- 5A (1) A despatching service shall—
- (a) in relation to the operation of a motor taxi, registered with the despatching service, keep a record of—
 - (i) the times of reporting for duty and signing off of each operator;
 - (ii) each motor taxi despatched to provide transportation including—
 - (A) the licence number;
 - (B) the time of despatch;
 - (C) the time of completion of transportation;

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- (b) in relation to a ridesharing vehicle registered with the despatching service, keep a record of—
 - (i) each period that a ridesharing operator is connected to the digital network;
 - (ii) the licence plate number of each ridesharing vehicle;
 - (iii) the driver's licence number of each ridesharing operator;
 - (iv) each ridesharing service provided.
- (2) Nothing in paragraph (1) shall be deemed to affect regulation 17 of the Motor Taxi Regulations 1952.
- (3) A despatching service shall maintain a record—
 - (a) under paragraph (1)(a), for a period of not less than six months from the date of the last entry;
 - (b) under paragraph (1)(b), for a period of not less than six months from the date that the ridesharing operator last connected to the digital network.

Inspection or audit of records of despatching service

- 5B (1) A despatching service shall, where requested, immediately furnish the Board with records maintained under regulation 5A.
- (2) Notwithstanding paragraph (1), the Board may upon notice in writing to the despatching service, audit the records maintained under regulation 5A.
- (3) A notice under paragraph (2) must—
 - (a) be issued a minimum of seven days prior to the date of commencement of an audit;
 - (b) state the location where the audit shall occur;
 - (c) specify the records that will be subject to the audit.

Reports to the Board

- 5C A despatching service shall immediately report to the Board—
 - (a) the name of a motor taxi operator and the licence plate number of the motor taxi where that person has refused to obey any order to take a fare;
 - (b) the owner of a motor taxi which is withdrawn from the despatching service;
 - (c) the name of a public service vehicle operator and the licence plate number of the public service vehicle operated, where it is alleged that person has—

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- (i) breached any law;
- (ii) acted in a discourteous manner.

Confidentiality

5D (1) A despatching service shall not disclose a passenger's personally identifiable information to another company or individual.

(2) A person who contravenes paragraph (1) commits an offence and is liable on summary conviction to a fine not exceeding \$10,000.”.

Amends regulation 6

8 Regulation 6 of the principal Regulations is amended by deleting the words “taxi despatching service” and substituting “despatching service”.

Amends regulation 7

9 Regulation 7 of the principal Regulations is amended by deleting the words “taxi despatching service” and substituting “despatching service”.

Amends regulation 8

10 Regulation 8 of the principal Regulations is amended by deleting the words “taxi despatching service” and substituting “despatching service”.

Amends regulation 9

11 Regulation 9 of the principal Regulations is amended by deleting the words “taxi despatching service” and substituting “despatching service”.

Amends regulation 10

12 Regulation 10 of the principal Regulations is amended by deleting the words “taxi despatching service” and substituting “despatching service”.

Amends regulation 11

13 Regulation 11 of the principal Regulations is amended by deleting the words “taxi despatching service” and substituting “despatching service”.

Transitional

14 For the avoidance of doubt the Motor Taxi (Taxi Despatching Service) Regulations 1987 shall remain in force as amended by these Regulations.”.

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2026**

Made this 26th day of March 2026

Minister of Tourism and Transport, Culture and Sport

[Operative Date: 26 March 2026]